

2 May 2019

To Whom It May Concern:

This letter serves as confirmation that Tevora Business Solutions is actively engaged with MINDBODY, Inc. to achieve HITRUST certification for MINDBODY, Inc.'s PHI data environments. Tevora submitted the validated assessment to HITRUST with a certification date of April 24, 2019. The assessment is currently being processed by HITRUST's Quality Assurance team.

Tevora expects MINDBODY, Inc. to receive their HITRUST certification in Q3 of 2019. To date, MINDBODY, Inc. has developed all supporting policy and procedures and is currently implementing outstanding control gaps, if applicable.

Having met the requirements to perform HITRUST assessments, Tevora is recognized as a CSF Assessor by the HITRUST Alliance.

The objectives of the HITRUST Assessment Engagement are multifaceted and Tevora's approach includes the review of all 19 Domains and their applicable control requirements:

- Information Protection Program
- Endpoint Protection
- Portable Media Security
- Mobile Device Security
- Wireless Protection
- Configuration Management
- Vulnerability Management
- Network Protection
- Transmission Protection
- Password Management
- Access Control
- Audit Logging & Monitoring
- Education, Training & Awareness
- Third Party Security
- Incident Management
- Business Continuity & Disaster Recovery
- Risk Management
- Physical & Environmental Security
- Data Protection & Privacy

Should you have any questions concerning the engagement objectives or the assessment process, please feel free to contact me.

Sincerely,

John Huckleby
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