

July 2, 2020

MINDBODY, Inc.
4051 Broad St., Ste 220
San Luis Obispo, CA 93401

Based upon the procedures performed by an Authorized External Assessor which indicated that there were no material changes to the control environment that would result in MINDBODY, Inc. ("the Organization") no longer meeting certification criteria of the HITRUST® CSF Assurance Program, the following systems and supporting infrastructure of the Organization ("Scope") continue to meet the HITRUST CSF® v9.2 certification criteria:

MINDBODY, Inc.: MINDBODY Business Application, MINDBODY Branded Web Application, Management Network, the backend infrastructure and software development process for MINDBODY Mobile Application and MINDBODY Branded Mobile Application, the 10 laptops that have administrative access to the infrastructure and MINDBODY'S supporting infrastructure located at Zayo Data Center.

The initial certification was awarded to the Organization on 04/24/2019 and is valid for a period of two years assuming the following occurs:

- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs).
- No data security breach reportable to a federal or state agency by law or regulation has occurred within or affecting the assessed environment.
- Either no significant changes in the business or security policies, practices, controls and processes have occurred that might impact its ability to continue to meet the respective HITRUST CSF Assurance Program criteria, or—where there were changes—procedures performed by the external assessor indicate the Organization's control environment continues to meet the criteria against which the Organization was initially assessed.
- A continuous monitoring program is in place to determine if the controls continue to operate effectively over time.

Based upon the work performed by the Organization's external assessor, HITRUST is of the opinion that the requirements of the HITRUST CSF v9.2 certification program continue to be met.

Additional information on the HITRUST CSF certification program can be found at the HITRUST website at <https://hitrustalliance.net>.



HITRUST

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MINDBODY, Inc.

March 24, 2021

To Whom It May Concern:

This letter serves as confirmation that Tevora Business Solutions is actively engaged with Mindbody to achieve HITRUST re-certification for Mindbody's PHI data environment. The engagement is currently in the preparation phase and Tevora anticipates that Mindbody will achieve HITRUST certification in Q3 or Q4 of 2021.

Having met the requirements to perform HITRUST assessments, Tevora is recognized as a CSF Assessor by the HITRUST Alliance.

The objectives of the HITRUST Assessment Engagement are multifaceted and Tevora's approach includes the review of the following 19 Domains and their applicable control requirements:

- Information Protection Program
- Endpoint Protection
- Portable Media Security
- Mobile Device Security
- Wireless Protection
- Configuration Management
- Vulnerability Management
- Network Protection
- Transmission Protection
- Password Management
- Access Control
- Audit Logging & Monitoring
- Education, Training & Awareness
- Third Party Security
- Incident Management
- Business Continuity & Disaster Recovery
- Risk Management
- Physical & Environmental Security
- Data Protection & Privacy

Should you have any questions concerning the engagement objectives or the assessment process, please feel free to contact me.

Sincerely,



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