

Letter of Certification

April 24, 2019

MINDBODY, Inc.
4051 Broad St. Ste 220
San Luis Obispo, CA 93401

Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an approved HITRUST CSF Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST CSF Assurance Program, the following applications and supporting infrastructure of the organization meet the HITRUST CSF v9.2 certification criteria:

MINDBODY, Inc.: MINDBODY Business Application, MINDBODY Branded Web Application, Management Network, the backend infrastructure and software development process for MINDBODY Mobile Application and MINDBODY Branded Mobile Application, the 10 laptops that have administrative access to the infrastructure and MINDBODY'S supporting infrastructure located at Zayo Data Center

The certification is valid for a period of two years assuming the following occurs:

- A monitoring program is in place to determine if the controls continue to operate effectively over time,
- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs),
- No data security breach reportable to a federal or state agency by law or regulation has occurred,
- No significant changes in the business or security policies, practices, controls, and processes have occurred that might impact its ability to meet the HITRUST CSF certification criteria, and
- Timely completion of the interim review as defined in the HITRUST CSF Assurance Program Requirements.

HITRUST has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information security and privacy. With input from leading organizations within the industry, HITRUST identified a subset of the HITRUST CSF control requirements that an organization must meet to be HITRUST CSF Certified. For those HITRUST CSF control requirements that are not currently being met, the organization must have a CAP that outlines its plans for meeting such requirements.

HITRUST performs a quality assurance review consistent with the HITRUST CSF Assurance Program requirements to ensure that the scores are consistent with the testing performed by the approved HITRUST CSF Assessor organization. In addition to the full report that follows, users of the report can refer to the document [Leveraging HITRUST CSF Assessment Reports: A Guide for New Users](#) for questions on interpreting the results contained herein or contact HITRUST customer support at support@hitrustalliance.net. Users of this report are also assumed to be familiar with and understand the services provided by the organization listed above, and what specific services are being used by the user organization.

Additional information on the HITRUST CSF Certification program can be found at the HITRUST website at <https://hitrustalliance.net>.

A stylized, handwritten signature of the word "HITRUST" in black ink. The letters are connected and have a casual, cursive feel.

HITRUST